

Who are we looking for?

- Working student
- Work: 60- 80%
- Duration: ~10 Months (temporary)
- Location: Zürich & Home Office



What do you offer?

- **Student** (university / university of applied science): HCI / Computer Science, Psychology or in a similar field with a focus on User Centered Design, Customer Experience and digital products
- **Experience** in the application of qualitative and quantitative user experience research methods (such as usability testing, interview techniques, quant surveys)
- Fluent in **Swiss German** and **English**. Understanding Swiss German is a must in order to understand our biggest group of customers.
- Positive mindset, curiosity, eager to learn, responsible, independent, teamplayer

MIGROS

Online



As a CX Research working student at Migros Online you

- Support our research team in planning, conducting and analysing user research studies.
- You work collaboratively in an interdisciplinary team (UX design, UX writing and research, as well as product owners, data analysts and software developers)
- Take part in our weekly CX team meeting where we gain feedback, discuss customer problems and challenges
- Get a chance to have a look also at other disciplines like UX Design and UX Writing

